



Certification: Festive Crew Wins - v2023.10.31

Foreword:

This is a test conducted by the IRLT (in restaurants live team), a team of OTPs who work in restaurants across the Franchise and McOpCo estates, representing high and low volume stores with different restaurant configurations. This was an access test of the Festive Crew Wins game.

Method:

The Festive Crew Wins application access was tested on 27/10/23, the test was repeated on 30/10/23 twice, and a further test on 31/10/23.

The following issues were identified during testing:

- Many roles did not have permission to play (this was fixed).
- Crew and Crew Trainer could not access the application - 500 error (this was fixed).
- Email address field could not be edited, and if blank, would not submit.
- Social logins sometimes would get stuck if on poor wifi connection.
- Social login is slow

The following are known issues that we encountered:

- Some Android devices will not work with the built in Workplace browser, you must type the URL into your normal browser